

# Customer Success: KDDI America




Established in 1989, KDDI America is a wholly owned subsidiary of KDDI Corporation of Japan, a leading global mobile service provider, and offers a wide range of products and mobile services. Additionally, KDDI America owns and operates Telehouse data centers.



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**786 Employees**  
**1,561,326 Files in AODOcs**  
**33 DMS Libraries**

## Goals

-  Move off of their Windows file server
-  Centralize control over Drive files and folders
-  Drive user adoption of G Suite

“Moving away from the file server centralized everyone’s work within Google. We’re really seeing people use G Suite more than they ever were before.”

**System Engineer**  
KDDI Information System Department

## Challenge

Yuri Ikeya, the system engineer at KDDI’s information system department, needed to migrate the company’s information old Windows file server to a cloud-based solution. Although they had a file replication system for their on-premise file servers, KDDI couldn’t guarantee that users’ files would be restored if they were accidentally deleted. Not to mention, the old file servers were running into trouble and constantly required maintenance.

They were looking for more centralized ownership and better control over document sharing permissions. They also needed a way to migrate the millions of documents living in their Windows file server over to Drive.

## Story

Yuri and her team began to search for a document management solution to add an extra layer of control and organization to G Suite. “We already had a G Suite account and had just upgraded to unlimited G Suite storage,” explained Yuri. “We started to think about how we could fully utilize the unlimited storage on Google Drive and begin to move our company content and data to the cloud.”

KDDI worked with a project manager from AODOcs to complete the migration and get the team up and running in just a few days. AODOcs proved to have everything that they needed to do a full migration from their existing file server and gave them centralized file ownership and control within Drive. Employees can now work in the cloud and not keep company documents on their local PCs.

## Results

KDDI employees find it much easier to collaborate and share files with AODOcs Team Folders. Users can also access their files from outside of the office without using a VPN. They’re now able to work directly in Drive and not have to download and re-upload each new file. “Our users are now starting to wonder what else they can do within G Suite and if there are other solutions out there that work the same way for their other job functions,” said Yuri.

## AODOcs

A modern, intelligent content services platform designed to organize content chaos within all departments and across all industries

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